



Release Notes

Email Manager 6.0.2



Version Management

Version History

Version	Date	Author	Distribution
1.0	18 August 2015	J Davis	Release
1.1 'FTP – Drop Folders' section added	18 August 2015	J Davis	Release

Related Documents

The related documents are located in the [Alterian product help](#).

Name
Email Manager 6.0 Release Notes

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1 Introduction

This document provides a summary of the changes included in Email Manager 6.0.2.

1.1 Overview of changes

Email Manager 6.0.2 addresses a number of reported issues, see section 5 for details.

1.2 Important Upgrade Considerations

This section highlights important factors to be aware of for this release:

- The Email Manager 6.0 Delphi client will be updated for this release.

1.3 Deprecated Functionality

There is no deprecated functionality in this release.

2 Supported Platforms

Email Manager 6.0.2 has been tested and is supported on the following:

Client

- Windows Vista[©] – supported until September 2015
- Windows 7[©]
- Windows Server 2008 R2 SP1[©]
- Windows 8[©]

Client Machine Browsers

- Microsoft Internet Explorer 7.0 or later must be installed on the client machine (this is needed for a legacy browser requirement which is not related to the new HTML5 Creative Builder work).

3 Installation

This update will be applied automatically and no user action is required. The client application will be updated. All fixes will be available as soon as the update is complete.

4 FTP – Drop Folders

As part of the 6.0 rollout we were due to consolidate our Email Manager URLs, allowing the new 6.0 URLs to perform all actions. In the short term this will not be the case and Drop Folders will only be accessible from the original regional URLs shown below:

Region	FTP address
EMEA	FTP://ws.bridm.com
NASA	FTP://dm4.dynamicmessenger.com
APAC	FTP://au56.em.sdlproducts.com

5 Updates included in Email Manager 6.0.2

5.1 New Features

None.

5.2 Enhancements

None.

5.3 Fixes

These fixes to issues were raised externally by Alterian's customers and partners:

Issue No.	Description
PM026877	To improve performance of the Process Content Screen, the number of shared creatives displayed has been limited.
40306	Performance improvements have been made to the smartlist refresh functionality where concurrent deployments use the same smartlist.
PM027384	Performance improvements have been made to suppression list selections.
PM027517	Performance improvements have been made to the EventLogService.
PM027773	The checking and completing deployments process has been optimized to prevent query timeouts.
PM027767	An issue has been fixed where 'completed' deployments in Deployment Manager were returning a 0 value for '%Done' and in other list column totals.

6 Known Issues

The following known issue is associated with this software release, it will be prioritized for resolution in a future release.

- There is an issue that allows users to create Campaigns with mismatched propagation levels - if a field is created in Campaign Manager with the same name as an existing field in Email Manager that has a different propagation type, Email Manager pulls it in and no error is generated.

See the Email Manager 6.0 Release Notes for the latest list of other known issues.

7 Issue and Problem Reporting

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information

Report any issues arising from this version of the application to:

<https://alterian.atlassian.net/>.